

[BE FOUNDATIONS] GIVING FEEDBACK (NUDGES)



To err is human, but are you giving feedback to keep people on track? Use this worksheet to understand FEEDBACK and nudge people to do better.

TOP CUSTOMER ERROR (use last week's worksheet)

Error

Feedback Nudge

TOP STAFF ERROR

Error

Feedback Nudge

TOP PROCESS ERROR

Error

Feedback Nudge

REMEMBER:

Consider involving the senses (sounds, lights, etc.)

Prioritize: too much feedback leads to overwhelm (and getting ignored)

Think about times you could use feedback from a business

**WANT
HELP?**

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